EMERGENCY SERVICES - PUBLIC SAFETY COMMUNICATIONS

ECC's emergency services training programs are designed to teach the fundamentals of several emergency services disciplines.

Emergency services programs train firefighters, emergency dispatchers, and emergency medical technicians--basic and paramedic. These programs are designed to provide students with the entry level knowledge and skills to succeed in their chosen disciplines, including fire science and safety (FSS), emergency medical technician-basic (EMT-B), emergency medical technician-paramedic (EMT-P), and emergency dispatcher (PSC). Students acquire specialized knowledge and skills from current emergency services practitioners. Emergency services training programs also benefit veteran emergency services professionals needing to update their skills and education. All training received within ECC's emergency services training programs complies with local, state, and national certifying agencies; this enables graduates to obtain job-ready certifications.

Entrance Requirements
None

Program Requirements
None

Basic Vocational Specialist

- Describe the role, function and ethics of a Public Safety Telecommunicator.
- Describe the elements and dynamics of interpersonal communications.
- Discuss law enforcement profession, the fire service profession, the emergency medical service profession, the emergency management profession, their major operational functions and how telecommunicators effectively support their efforts.
- Describe how natural and manmade events adversely affect the telecommunications function, and of the Incident Command System model for emergency scene management.
- Discuss telecommunications practices and the causes of stress within the profession.
- Discuss the legal issues and areas of liability related to Telecommunicators.
- Demonstrate skills to safely and accurately process TTY/TTD emergency and non-emergency calls.
- Demonstrate skills to safely and accurately process emergency and non-emergency calls for service, and apply job-related call taking skills, tasks, and knowledge.

Public Safety Communications - Basic Vocational Specialist

To complete the Illinois Law Enforcement Training and Standards Board recommendations for public safety telecommunication (9-1-1) basic training, students take the following:

Course	Title	Credits
PSC 105	Public Safety Telecommunicator	6
Total Credit Hours		**6**

Public Safety Communications Courses

All PSC courses numbered 100 and above may be applied to the major field and elective requirement for the Associate in Arts and Associate in Science degrees.

PSC 105 Public Safety Telecommunicator (6)   6,0
A basic course which includes the state training board's recommended curriculum for 9-1-1 telecommunicators (dispatchers). (1.2) Proficiency Credit Available Pass/No Credit Not Available.
In-District Tuition/Fees: $858 (effective 2025/26 academic year)
In-district tuition rates are subject to change based on Board approval.
Prerequisite: None
Semester(s) Offered: Fall and Spring